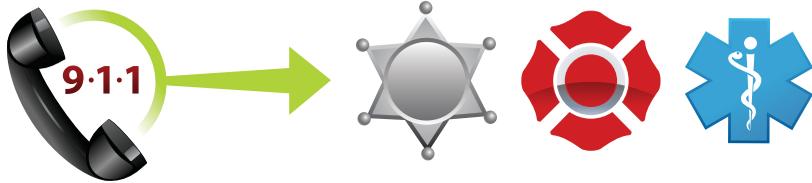




# Are you ready for an emergency?

Smart911 lets families enter information online that is later displayed to the 9-1-1 operator if they call. The service enables citizens to be proactive, providing critical data before an emergency so that 9-1-1 operators have it during one. The information is only shared with local Police, Fire and EMS and only when the individual dials 9-1-1.

## Get Critical Data to First Responders



*Smart911 allows citizens to provide vital life-saving information to 9-1-1 before an emergency so emergency responders can help them during one*

Sign up today at **Smart911.com**

## Real world use cases

### Missing child



With Smart911, the 9-1-1 operator can see a high quality photo of the missing child, issue an Amber Alert and forward the photo to field officers immediately after the call. A map of the child's last known location is included.

### Confused or disabled caller



With Smart911, the 9-1-1 operator can view the medical profile of a confused or disabled caller. If an Alzheimer's sufferer cannot remember his/her home address or an Asthma sufferer is unable to speak, the 9-1-1 center will still be able to effectively dispatch help.

### Deaf or hard-of-hearing caller



Over 20 million Americans are hard-of-hearing. For these people and anyone else who may have trouble communicating with a 9-1-1 dispatcher over the phone, Smart911 offers an innovative way to both preload data and communicate via SMS.

### History of domestic violence



With Smart911, the 9-1-1 operator can see if a household has a history of domestic violence. If there's a hang-up call or a caller that suddenly cancels her request for help, the 9-1-1 operator can notify police to still pursue the call and speak with the caller in private.



# Help us better serve you.

By entering critical information online before an emergency, you can help ensure that first responders are better prepared to serve you when you call 9-1-1. Help Dixie County help you. Register today.

Sign up today at **Smart911.com**

## Citizens Choose What to Share

It's entirely up to each citizen to decide how much information they want to share about themselves and their families. They can upload everything from photos to physical descriptions. They can describe the layout of their house, the make of their car and the composition of their families - even pets.

Every family is different, and may choose to utilize the service differently. Smart911 understands this and gives citizens the flexibility and personalization they want. Allowing them to share any or all of these pieces of information:

### Personal Information:

-  Cell phone number
-  Caller's name
- Caller's location
-  Physical description
-  Age / gender
-  Caller's photo

### Household Details:

-  Family profile
-  Photos of children
-  Household access
-  Pet information
-  Emergency contacts
-  Vehicle information

## Citizens Can Include Medical Information

With Smart911, citizens can securely share their family's medical history so that - in a real emergency - paramedics are aware of any complications and don't have to question injured or delirious victims. Everything from a history of heart attack or stroke to mild Alzheimer's or a severe psychiatric condition can help paramedics respond better. Smart911 also provides innovative ways for special needs groups - like the deaf - to communicate during an emergency.

### Special Needs:

-  Disabilities
-  Disorders
-  Impairments
-  Non-English

### Medical Information:

-  Medications
-  Medical conditions
-  Psychiatric conditions
-  Allergies
-  Rescue notes

## Secure and Reliable



Citizen's profile information is private and secure. Smart911 is designed with the redundancy and reliability necessary for emergency operations. The hosted components of the service reside in redundant, secure, and geographically dispersed data centers across the United States.

Data security is also of critical importance. Smart911 utilizes the latest in data security measures to protect resident information. Additionally, when Smart911 is implemented, the connection methods between your PSAP and the Smart911 database are secured, as well.

